

Eating with Allergies and Health Conditions at UMass

UMass Dining's Mission

To contribute to the campus life experience by providing a variety of healthy and flavorful meals featuring local, regional, and world cuisines in a sustainable and environmentally conscious manner.

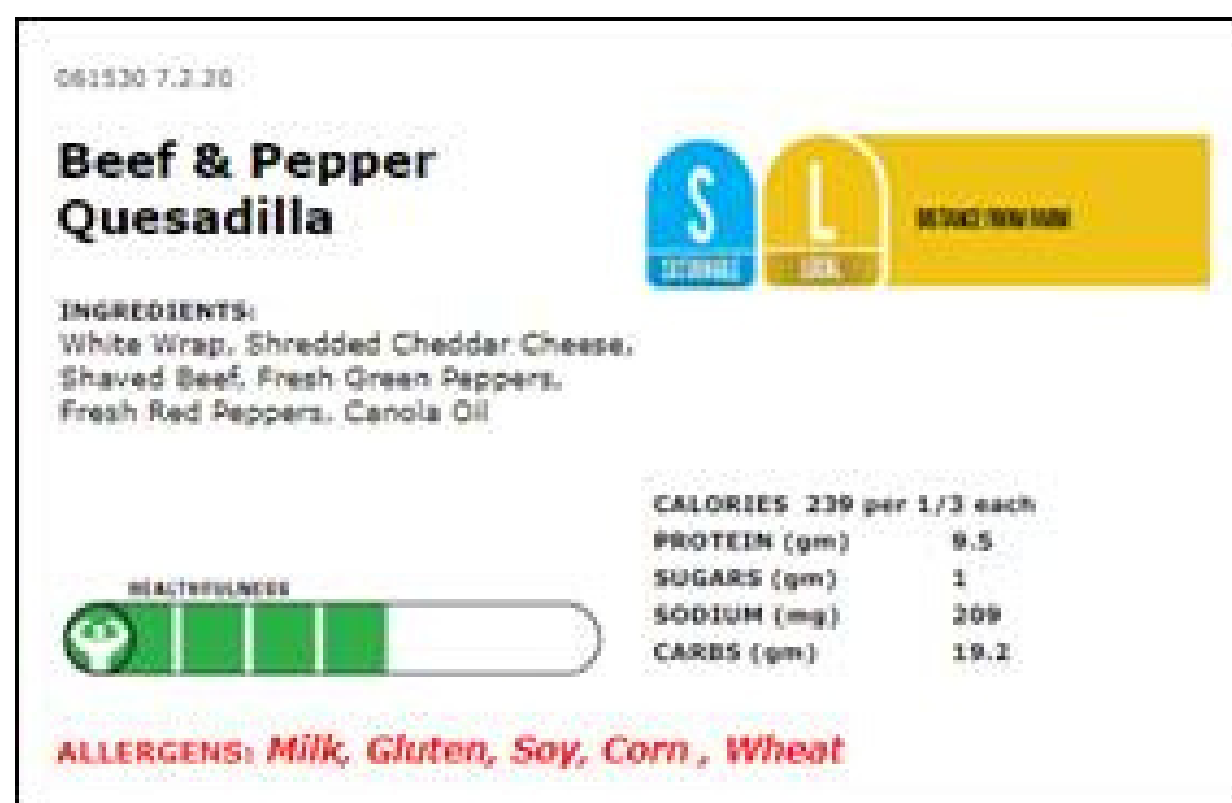
Dietitians' Message

For students, it is important to eat well in order to excel in your studies. We look forward to assisting you in eating a variety of safe and healthy foods. As UMass Dining Dietitians, we can accommodate to your special diet and ensure that you eat well-balanced meals without any cross-contact issues. We would be happy to guide you through the process of selecting foods that are safe for you.

Our interest in helping you with your dietary needs is both professional and personal. We both live with food allergies, so we understand the difficulties and constant worries of avoiding life-threatening ingredients. At UMass, we believe your biggest focus should be on academics. We hope that our accommodations will take away some of your worries and allow you to just enjoy the food, stress-free. With over 25,000 individuals on the meal plan, we have assisted many, and we look forward to assisting you!

Menu Identifiers (Line Signs by the Food Served)

Menu identifiers are displayed along the serving line. They provide information on the name of the recipe, nutrition facts for a single serving, allergens, healthfulness factor, and appropriate icons. Possible icons include sustainable, local, halal, vegan, vegetarian, antibiotic-free, and whole grain.



Menu identifiers only list the main ingredients in the recipe. Sub ingredients (such as ingredients for bread) are excluded for space purposes but can be found on our mobile app or on the web.



Navigating the UMass Dining Website

If you have an allergy or intolerance to a food that is not one of the main allergens, you can utilize the new ingredient filter. You can filter up to three ingredients that are not one of the top 10 allergens that UMass identifies [milk, eggs, fish, shellfish, tree nuts, peanuts, gluten, soy, corn, and sesame].

For nutrient analysis, ingredients, and allergens for ONE ITEM

1. Click on the Nutrition tab
2. Click on the Nutrient Analysis tab
3. Scroll to the bottom of the page and click on "Nutrient Analysis"
4. Select a dining location
5. Once on this page, you can use the filter to set preferences/allergens, select "Set Filters"
6. Select a day from the column on the left side of the page
7. Click on the apple by the meal desired
8. Click on an underlined item to see the ingredients, allergens and nutrients

For nutrient analysis for ONE **MEAL**

1. Click on the Nutrition tab
2. Click on the Nutrient Analysis tab
3. Scroll to the bottom of the page and click on "Nutrient Analysis"
4. Select a dining commons
5. Select a day from the column on the left side of the page
6. Click on the apple by the meal desired
7. Click box to left of items that you plan to eat and indicate quantity to right of items
8. Scroll down and click "Show report" to get the nutrient analysis of an entire meal. You can also click on underlined items on this page to see ingredients, allergens and nutrient information of the item

This Week's Menus
Bluewall - Grill

Find Your Favorite Food...

[\[Advanced Search\]](#)

[Set Filters](#)

Select a date:

- » [Thursday, June 4](#)
- » [Friday, June 5](#)
- » [Saturday, June 6](#)
- » [Sunday, June 7](#)
- » [Monday, June 8](#)
- » [Tuesday, June 9](#)
- » [Wednesday, June 10](#)
- » [Thursday, June 11](#)
- » [Friday, June 12](#)
- » [Saturday, June 13](#)
- » [Sunday, June 14](#)
- » [Monday, June 15](#)
- » [Tuesday, June 16](#)
- » [Wednesday, June 17](#)

Legend

- =Vegetarian
- =Local
- =Sustainable
- =Whole Grain
- =Halal
- =Antibiotic Free
- =Vegan

Menus for Thursday, June 4, 2020

Click the apples for complete menu and interactive nutritive analysis:

Lunch

-- Entrees --

- Baby Berk Blue Burger
- Baby Berk Burger
- Buffalo Chicken
- Chicken Burger
- Chicken Tenders & Fries Basket
- Chocolate Milkshake
- Chocolate Milkshake
- Double Burger
- Double Chicken Burger
- Double Turkey Burger
- Double Veggie Burger
- Fried Chicken Tenders
- Hamburger
- Hampden Gold'n Spicy Burger

Dinner

-- Entrees --

- Baby Berk Blue Burger
- Baby Berk Burger
- Buffalo Chicken
- Chicken Burger
- Chicken Tenders & Fries Basket
- Chocolate Milkshake
- Chocolate Milkshake
- Double Burger
- Double Chicken Burger
- Double Turkey Burger
- Double Veggie Burger
- Fried Chicken Tenders
- Hamburger
- Hampden Gold'n Spicy Burger

Click on Set Filters

Select the filters that you wish to activate within the menu displays.

Allergen Filters	Legend Filters	Ingredient Filters
<input checked="" type="radio"/> Contains <input type="radio"/> Does Not Contain	<input checked="" type="radio"/> Contains <input type="radio"/> Does Not Contain	<input checked="" type="radio"/> Contains <input type="radio"/> Does Not Contain
<input type="checkbox"/> Milk	<input type="checkbox"/> Vegetarian	<input type="text"/>
<input type="checkbox"/> Eggs	<input type="checkbox"/> Local	<input checked="" type="radio"/> OR <input type="radio"/> AND
<input type="checkbox"/> Fish	<input type="checkbox"/> Sustainable	<input type="text"/>
<input type="checkbox"/> Shellfish	<input type="checkbox"/> Whole Grain	<input checked="" type="radio"/> OR <input type="radio"/> AND
<input type="checkbox"/> Tree Nuts	<input type="checkbox"/> Halal	<input type="text"/>
<input type="checkbox"/> Peanuts	<input type="checkbox"/> Antibiotic Free	
<input type="checkbox"/> Gluten	<input type="checkbox"/> Vegan	
<input type="checkbox"/> Soy		
<input type="checkbox"/> Corn		
<input type="checkbox"/> Sesame		
<input type="checkbox"/> Wheat		

You can click on...

Allergen Filters

- Contains one or more allergens
- Does not contain one or more allergens

Legend Filters

Independent Filters

- Enter specific allergies
- Click on contains/does not contain to avoid multiple foods

UMass Dining Bill of Rights Regarding Special Dietary Needs

You have the right to:

1. A high quality education experience without anxiety regarding your special dietary needs.
2. An excellent dining experience where you feel comfortable eating without fear of getting a reaction.
3. Meet with the dietitians for a free consultation: call 413.545.2472 or email dietitian@umass.edu.
4. Have access to accurate and easy-to-understand information regarding food allergies, intolerance and/or special dietary needs.
5. Have confidence that the UMass Dining Staff are certified in food allergy training and are knowledgeable about ingredients served in foods.
6. Receive respect and understanding from UMass Dining Staff regarding your special dietary needs.
7. Timely answers regarding any ingredients and its safety to your specific diet.
8. Have confidence that staff use safe practices to prevent cross contact from occurring.
9. A safe, clean, and welcoming environment to dine.

The goal of UMass Dining is to build a community around our customers to improve quality of life on campus.

Best Practices and Resources

1. Please introduce yourself to the management staff at the dining commons. We are happy to assist you.
2. We welcome any questions, comments and concerns to ensure your safety, health and well-being.
3. If food, such as sushi, need to be prepared separately, please communicate with the staff in advance. You can even call ahead. Below are the phone numbers to best contact our staff:
 - a. Worcester DC 413.545.0302
 - b. Franklin DC 413.545.5373
 - c. Hampshire DC 413.577.5160
 - d. Berkshire DC 413.545.1175
4. If you are prescribed an epinephrine auto-injector pen, UMass Dining recommends that you carry the epinephrine with you at all times.
5. The UMass Dining Dietitians, Dianne Sutherland and Sabrina Hafner are available for a consultation. Contact the dietitians at dietitian@umass.edu or 413.545.2472.
6. We recommend that you register with Disability Services. You can contact them at notify@admin.umass.edu or 413.545.0892.
7. If a food allergy reaction does occur, take care of yourself first! When you are feeling better, contact the dietitian or manager of the dining commons the reaction occurred to start an investigation. If you tell us after a couple days of the reaction, then we may not be able to determine the cause of the reaction. Policies and procedures are adjusted to prevent a reaction from occurring in the future.

Continued...:

8. We recommend that you notify the following:

University Health Services

Inform them of your food allergy or medical condition so they have a record in case of a reaction. Please call 413.577.5101 to set up an appointment.

Resident Assistant (RA)

If the RA is planning a social function for the floor, they can be sure to have multiple food options and avoid any foods that may cause a severe reaction for people with food allergies.

Roommate/Floormates

Explain how serious your dietary restrictions are and what foods you should (not) have in the dorm room. They can also call 911 if you have a severe allergic reaction. Be aware of the foods your roommate has in the dorm room and what foods friends bring from home. These foods may contain an allergen that you should avoid.

Download the new UMass Dining App

- Access your favorite dining locations with daily menus, operating hours, and real-time traffic reports.
- Plan your menu based on allergens and dietary preferences and many other features!

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Have Questions? Contact our nutrition team at dietitian@umass.edu



Dianne Sutherland, RD, LDN



Sabrina Hafner, MS, RD, LDN

NUTRITION 

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